

TENNIS CLINIC REFUND POLICY

1. **Failure to attend a clinic does not constitute a withdrawal for refund.** Refunds must be requested by telephone, by mail or in person.
2. A full refund (less \$1.00 for processing) will be given upon withdrawal one full week (7 calendar days) PRIOR to the first clinic. EXAMPLE: For session 3, which starts May 20, 2013, for a full refund (less \$1.00 for processing), the request must have been made by May 13, 2013. After the 7 days and before the SECOND clinic, a 75% refund will be given.
3. After the second clinic, no refunds will be given. Because we live in Mobile, we have to anticipate at least one rained out clinic, therefore, we provide a rain makeup week in the clinic schedule. Refunds are not given just because some clinic days may get rained out, because we provide make up sessions.
4. If a clinic is cancelled due to insufficient enrollment, the full clinic fee will be refunded.
5. Please allow 4-6 weeks for delivery of refund check. Credit Card refunds are processed within 24 hours of your request.

Session 3 Clinic Dates:

Week 1 = May 20 – May 24, 2013
Week 2 = May 27 - May 31, 2013
Week 3 = June 3 - June 7, 2013
Week 4 = June 10 – June 14, 2013
Week 5 = June 17 – June 21, 2013

Week 6 = June 24 – June 28, 2013
Off Week – July 1- July 5, 2013
Week 7 = July 8 – July 12, 2013
Week 8 = July 15 – July 19, 2013
Rain Make Up Week = July 22-26, 2013

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